

General inquiry document

Current as at (insert date):

This general inquiry document must be provided to you as a prospective resident or as a representative acting on their behalf.

Village details

Name of retirement village:

Street address:

Website:

Residency in this village is available under (tick one or more):

- | | |
|---|--|
| <input type="checkbox"/> strata title | <input type="checkbox"/> community title |
| <input type="checkbox"/> leasehold | <input type="checkbox"/> rental only |
| <input type="checkbox"/> non-registered lease/licence | <input type="checkbox"/> company title |
| <input type="checkbox"/> other (specify) | |

Management details

Name of operator:

Number of Retirement Villages in NSW:

Year the village started operating: (insert year)

Is the operator a member of an industry association? Yes No

Village facilities and services

Facilities and services available at the village include:

| | |
|---------------------------------|---|
| On-site manager | Village bus |
| Emergency call system | Restaurant |
| Dining room | Shop |
| Library | Community room/centre |
| Arts and crafts room | Activities/games room |
| Medical consultation room | Visiting hairdresser |
| Swimming pool | Tennis court |
| Bowling green | Gym |
| Chapel/prayer room | Workshop |
| Storage area for boats/caravans | Optional services (e.g. meals, laundry and home cleaning) |
| Other (specify): | |

Village life

| | | |
|---|------|----|
| Are pets allowed in the village? | Yes* | No |
| Can residents do their own gardening? | Yes* | No |
| Are there organised social activities in the village? | Yes | No |
| Are there any village rules currently in effect in the village? | Yes | No |
| Does the village have a residents committee? | Yes | No |

If yes, name of secretary or chairperson:

Phone number or email:

* Conditions and restrictions may apply.

More information

This document gives a current and general overview of the village. Some information may change over time

Before you decide to move into a retirement village, it's a good idea to read NSW Fair Trading's guide '[Moving into a retirement village](#)'. It explains how retirement villages work and includes a helpful checklist for new residents.

To estimate the costs of moving in, use the Retirement Village Calculator at rvcalculator.fairtrading.nsw.gov.au

If you move into a village, you will receive a disclosure statement and village contract. These documents explain your rights, responsibilities, and the details of your agreement. For more information, visit nsw.gov.au/fair-trading or call 13 32 20.